

## **Insensis – Trainings - Terms and Conditions**

### **Art. 1: About the trainings:**

- Art 1.1: Subscriptions for a training can only be made by sending an email to irene@insensis.be. A confirmation of your subscription will be sent with a request for payment. No subscription is complete without full payment prior to the training starting date.
- Art 1.2: The cost of the training program is always stated on the web page (price excl. VAT). Unless stated otherwise, this amount covers costs for catering during the training and documentation as indicated on the final subscription sheet. A training never includes travel, nor dinner nor hotel costs.
- Art 1.3: Insensis will confirm the final roll-out of the training 4 weeks in advance by providing you the following information: training location, trainers. We advise you to only book flights and hotel accommodation upon receipt of Insensis' final subscription information sheet.
- Art 1.4: If an enrolled training participant wants to cancel his/her enrollment more than four weeks in advance to the training starting date, an email must be sent to Insensis irene@insensis.be. Without any cost, Insensis can cancel his/her enrollment. Your cancellation is complete as soon as you received an email from Insensis confirming your cancellation.
- Art 1.5: If an enrolled training participant wants to cancel his/her enrollment less than four weeks in advance to the training starting date, a colleague of the same company can take his/her place in the training course. This change of attendant must be notified to Insensis via email. If no replacement is sent, the training fee remains payable and payments made are not reimbursed.

### **Art. 2 Cancellation of the training course by Insensis:**

If unforeseen circumstances or an insufficient number of enrollments result in Insensis having to cancel the training program, postpone the date or change the location, Insensis will let you know immediately. Amounts paid will not be reimbursed but Insensis will give you first priority to the next course. No claim nor compensation can be made for any arrangements made like flights, hotel or any other costs or damages incurred.

### **Art. 3 Intellectual property of the training material:**

The training material is owned solely and exclusive by Insensis and its Parties, if any. The use of the training material is restricted so no one may do any of the following or aid any one in such endeavor:

- Remove any proprietary notice from the training material;
- Copy, reproduce, distribute, or in any way duplicate all or any part of the training material;

### **Art.4 Limitation of liability:**

Art. 4.1: To the maximum extent permitted by law, Insensis and the Affiliated Parties shall not be liable for any loss, injury, claim, liability, or damage of any kind resulting in any way from:

- any errors in or omissions from the training material or the Insensis Website or any services or products obtainable therefrom, •your use of the training material and the Insensis Website,

Art. 4.2: In no event shall Insensis or the affiliated parties be liable for any damages whatsoever (including , without limitation, indirect, remote special, incidental, exemplary or consequential or punitive damages, damages for loss of business profits or revenues, business interruption, loss of business information or corruption or loss of data, problems associated with any applications used in conjunction with the training material, or cost of substitute good or services whether or not such damages were foreseen or unforeseen) even if Insensis or the affiliated parties have been advised to the possibility of such damages.

### **Art 5 Client Services, Claims and Litigation**

Any dispute between the user of the present site and Insensis will be of the exclusive competence of the Commercial Court of Antwerp, afdeling Hasselt. It will be treated in accordance with the Belgian Law.

Any claim should be addressed – according to the wish of the client per registered mail to the following address: Insensis bvba - Hendrik Van Veldekesingel 150/64 in 3500 Hasselt Belgium.